

## Dante FS Group Ltd Quality Policy Statement

Dante has now adopted processes and procedures which comply in all respects with the Quality Management requirements of BS EN ISO 9001:2015. In addition it complies with the design, installation and maintenance requirements of all other relevant Codes of Practice.

For Fire and Security systems this includes NSI Quality Schedule FSQS121 and NACOSS SSQS101, NCP 104 and 109

For building facilities /Projects this includes NICEIC, Gas Safe, Refcom

The Management of the Company strives to comply with all statutory requirements and to achieve quality by commitment to the following:

- i) Our Customers  
To improve, develop and increase the satisfaction of our customers is our primary goal at all times.
- ii) Our People  
To develop a working environment which rewards the employees' involvement and contributions to the business in a positive way and to provide the opportunity for all members of staff to pursue suitable training to aid the company in its pursuit of aims and objectives and ensure that staff are suitably qualified to carry out their duties
- iii) Relationship management  
To base the growth of the business on delivering quality products and services to all customers at all times, working closely with our suppliers and developing relationships with customers and suppliers alike
- iv) Leadership  
To develop an open style of leadership which incorporates consultative briefing sessions, in order to identify and resolve any matters which prevent the achievement of objectives.
- v) Evidence-based decision making  
To use quantitative methods of measuring the process based system of management to enable decisions to be made based on evidence provided to reinforce such decision making
- vi) Process Approach  
To lead the quality programme and involve all members of the company through effective team working using a process based method of approach which can be quantified and audited and analysed for improvement
- vii) Improvement

To seek continual improvement through a planned and structured programme throughout the company, and by measuring the effectiveness of our processes, including risks and opportunities involved in each process

B Sinnott  
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